

## Considerations for the coronavirus and your banking needs

At Conway Bank, the health and safety of our customers and employees is our top priority. We understand many of our customers have concerns about the spread of the coronavirus. Conway Bank is taking this situation very seriously and we have comprehensive plans in place which will be followed, along with <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

We are taking several precautionary measures for the health and safety of our employees and customers.

- We will continue to have regularly scheduled cleanings and sanitization in all our branches.
- We are recommending all employees to take precautionary health measures, including frequent hand washing, social distancing, staying home when sick, and pausing all non-essential work travel.

Here are some recommendations for you that we hope will help ease some of the questions and concerns that you may have:

Download the Conway Bank Mobile App using:



<https://conwaybank.mybanking.net> will allow you to pay bills, deposit checks, transfer money and more. The ease of this accessibility to your account and services may help if you want to minimize your exposure to others or if you become sick.

*Remember during times like this, fraudsters are out there. If we reach out, we will not ask for confidential information such as your name, password, personal identification number (PIN) or other account information.*

If you do have to visit a branch, consider using the drive-thru, ATM or Night Depository instead of going inside to the counter. Doing this will limit your contact with others if the virus is spreading in your area.

Currently our lobby remains open. If the situation changes, signs will be posted to use our drive-thru during our normal business hours. Continue to check with us at our Website: [www.conwaybank.net](http://www.conwaybank.net) for further updates.

If you would like more resources to help you plan for emergencies of all types, visit <https://www.ready.gov>

